



## AGC's Supervisory Training Program

### Unit 6: Risk Management and Problem Solving

(5) Thursday Evenings, September 8, 15, 22, 29, and October 6, 2016

5:00pm – 9:00pm

CCIA, 912 Silas Deane Highway, Suite 112, Wethersfield

Instructor: Marko Kaar, Bartlett Brainard Eacott Inc. | Cost: \$350\* / per student

*Supervisory skill - or the lack of it - directly affects every company's bottom line.* Each day decisions made by every foreman and superintendent are crucial to the success or failure of every construction project. You make your money in the field. Or you lose it.

*The Supervisory Training Program (STP) developed by AGC, is designed specifically* to meet the needs of the construction industry. Developed, updated, and field-tested by and for contractors, the Program consists of 6 courses that focus on the knowledge and skills that every supervisor must have to be an effective manager of people, time, equipment and materials.

#### Unit 6 includes:

- **What is Risk:** introduces identifying sources of problems; identifying barriers to problems; preventing problems instead of solving problems.
- **Human Performance Risk:** describes the attributes required for quality safety leadership, communication methods, rules and expectations, and understanding the human factor to safety.
- **Reactive Problem Solving:** identifies the steps in a problem solving model and describes the steps included in the problem solving model.
- **Proactive Problem Solving:** focuses on recognizing the sources of risk related problems. Anticipating the problems that create the greatest risk and identifying the techniques for eliminating, minimizing or managing associated risks.
- **Labor Costs and Subcontractor Risk:** describes the relationship between proactive problem solving and cost control. Developing a Cause and Effect Diagram to help identify causes of problems; applying the problem solving and decision making process to subcontractor work.
- **Safety, Risk, Emergencies, and Crisis Management:** describes loss control, preventing workplace violence, jobsite security, public relations, terrorism, and understanding how to react to a crisis or emergency.
- **Risk Management:** identifies required insurance protection, worker's compensation, direct and indirect costs, fleet safety programs, and environmental issues.
- **Risk Specific Solutions:** details the responsibilities of a site supervisor, site specific safety planning, and common hazard awareness.

Instructor: **Marko Kaar**, Bartlett Brainard Eacott Inc.

Cost: **\$350\***/ per student

\*includes 6.35% CT Sales Tax

Registration: (reverse) due by August 29, 2016

Associated General Contractors  
of Connecticut  
912 Silas Deane Highway, Suite 112  
Wethersfield, CT 06109  
[www.ctconstruction.org/agcct](http://www.ctconstruction.org/agcct)



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Contact Name \_\_\_\_\_ Title \_\_\_\_\_

Company/Organization \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Attendee Names:

_____	_____
_____	_____
_____	_____

PAYMENT INFORMATION (Payment must accompany registration to secure your seat)

Cancellation policy: Full refunds will be made for cancellations received 14 calendar days before the first day of each class you are registered. After that date, no refunds will be granted. Replacements accepted.

Registration Fees: \$350\* per student/per course | \_\_\_\_ Total Number of Attendees

*\*includes 6.35% CT Sales Tax*

☐ Enclosed is a Check for \$ \_\_\_\_\_ made payable to AGC/CT

☐ Request an Invoice

☐ Charge my credit card \$ \_\_\_\_\_ (circle one): VISA    MasterCard    Discover

Card # \_\_\_\_\_ Exp Date \_\_\_\_\_ / \_\_\_\_\_

CVV2 (3 digit number on back of card) \_\_\_\_\_

Credit Card Billing Address \_\_\_\_\_

Zip Code (Billing Address) \_\_\_\_\_

Name as it appears on the card \_\_\_\_\_

Signature \_\_\_\_\_



Registration Required by Monday, August 29, 2016

return form with payment via mail:

912 Silas Deane Highway, Suite 112, Wethersfield, CT 06109

Fax: 860.563.0616 | Email: [jwilhelm@ctconstruction.org](mailto:jwilhelm@ctconstruction.org)

or Phone: 860.529.6855

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