



AGC's LEAN Construction Education Program

# UNIT 7: PROBLEM-SOLVING PRINCIPLES AND TOOLS

FRIDAY, APRIL 28, 2017 | 7:30 AM – 4:30 PM

LEAN CONSTRUCTION UNIT 7: PROBLEM-SOLVING PRINCIPLES AND TOOLS is a seven hour, instructor-led course that describes the Lean Problem Solving Process and illustrates how to use tools to solve problems in a lean manner.

Following successful completion of this course, participants will be able to:

- Define the difference between traditional and lean problem solving;
- Describe how to create a team environment to solve problems;
- Explain how to create trust to avoid problems;
- Describe Observation Walks;
- Identify root causes of problems.

**Date:** Friday, April 28, 2017, 7:30 am – 4:30 pm  
**Location:** CCIA, 912 Silas Deane Highway, Suite 112, Wethersfield, CT  
**Instructor:** Megan C. Stanton, ASKM & Associates  
**Cost:** \$375 per person (*members*) (Includes 6.35% CT Sales Tax)  
 \$350 per person (*members*) for companies registering **10 or more students** (Includes 6.35% CT Sales Tax)  
 \$475 per person (*non-members*) (Includes 6.35% CT Sales Tax)

*Checks payable to AGC of Connecticut*

## REGISTRATION | UNIT 7: PROBLEM-SOLVING PRINCIPLES AND TOOLS | April 28, 2017

Contact Name: \_\_\_\_\_ Company Name: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_ Phone: \_\_\_\_\_

Names of Attendees: \_\_\_\_\_

Amount Due: \$ \_\_\_\_\_ | \_\_\_\_\_ Check Enclosed

Please fax (860-563-0616) or e-mail ([jwilhelm@ctconstruction.org](mailto:jwilhelm@ctconstruction.org)) registration to John Wilhelm  
Send payment to: AGC of Connecticut, 912 Silas Deane Highway, Suite 112, Wethersfield, CT 06109



Lean Construction  
EDUCATION PROGRAM



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*An Associated General Contractors of America (AGC) Education Program*

### About AGC's LEAN Construction Education Program

To develop the tools needed to build lean, the Associated General Contractors of America (AGC) has developed the Lean Construction Education Program. Construction professionals at all experience levels will learn the building blocks necessary to transform their projects and companies into a lean operating system.

For more information contact John Butts, AGC/CT Executive Director  
860-529-6855 | <mailto:jbutts@ctconstruction.org>

CCIA / AGC of CT  
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[www.ctconstruction.org/agcct](http://www.ctconstruction.org/agcct)

AGC of America  
THE ASSOCIATED GENERAL CONTRACTORS OF AMERICA  
Quality People. Quality Projects.

