



AGC OF CONNECTICUT Supervisory Training Program



Unit 3: Problem Solving & Decision Making

Two-Day Class, Tuesday, April 29, and Thursday, May 1, 2014

STP Participants

The Associated General Contractors of America's Supervisory Training Program (STP) is a construction-specific training curriculum developed, updated and field-tested by and for contractors. Supervisory skill—or the lack of it—directly affects every company's bottom line. You make your money in the field, and STP can help you improve your organization's bottom line.

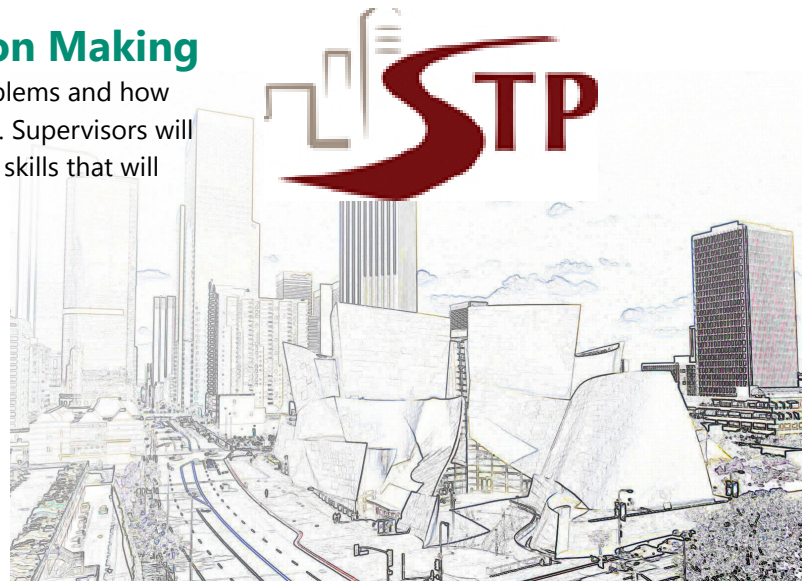
STP Overview

The comprehensive 12-course program focuses on the knowledge and skills that every supervisor must have to be an effective manager of people, time, equipment and materials.

Unit 3 | Problem Solving & Decision Making

This course will help construction supervisors identify problems and how they occur and learn effective problem-solving techniques. Supervisors will learn how to use the decision making process and acquire skills that will enable them to immediately function more effectively.

- Problems in the construction industry
- Establishing a problem solving environment
- Human performance problems
- The problem identification process
- The decision making process
- Labor costs and subcontractors
- Effective production planning
- Production process improvement
- Project-wide applications
- Risk, emergencies, and crisis situations



Register by Friday, April 18th

Company _____

Attendees _____

Contact _____

E-Mail Address _____

**Return to John Wilhelm at jwilhelm@ctconstruction.org,
or Fax to 860-563-0616, or mail to CCIA, 912 Silas Deane
Highway, Wethersfield, CT
For information, contact John Butts at 860-529-6855 or
jbutts@ctconstruction.org**

Dates: Tuesday, April 29 & Thursday, May 1, 2014

Time: 8:00 am - 4:00 pm

Location: CCIA, 912 Silas Deane Highway, Wethersfield, CT

Instructor: Jacob Kovel, Ph.D., P.E., Chair, Dept. of
Manufacturing and Construction Management, Central
Connecticut State University

*Cost: \$500 - CCIA & AGC/CT members,

\$425 for each additional employee in member companies

\$600 - non-members

* Includes 6.35% CT sales tax.

Payment & Credit Card Information on Page 2

Cancellation Policy: No refunds for cancellations will be given for cancellations made less than 48 hours prior to training date. Substitution of attendees may be made at any time. AGC reserves the right to cancel the program if a minimum number of registrations are not received. Notice of cancellation will be provided at least 48 hours prior to training date.





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Make Checks Payable to AGC/CT and mail to:

**AGC/CT, 912 Silas Deane Highway, Suite 112
Wethersfield, CT 06109**

☐ **Member** ☐ **Non-Member**

Total Attendees \$ **Amount Due**

Credit Card Authorization

Total Amount Due: \$

Credit Card Type: ☐ **Visa** ☐ **MasterCard**
☐ **Discover**

Cardholder Name

Card Number

Expiration Date **Zip Code**

Card Billing Address

CVV2

(3 digit number on back of Visa/MC, Discover)

Return registration w/credit card information via
fax: 860-563-0616

Please do not e-mail credit card authorization.