**AGC OF CONNECTICUT**
Supervisory Training Program

**Unit 3: Problem Solving & Decision Making**
Two-Day Class, Tuesday, April 29, and Thursday, May 1, 2014

**STP Participants**
The Associated General Contractors of America’s Supervisory Training Program (STP) is a construction-specific training curriculum developed, updated and field-tested by and for contractors. Supervisory skill—or the lack of it—directly affects every company’s bottom line. You make your money in the field, and STP can help you improve your organization’s bottom line.

**STP Overview**
The comprehensive 12-course program focuses on the knowledge and skills that every supervisor must have to be an effective manager of people, time, equipment and materials.

**Unit 3 | Problem Solving & Decision Making**
This course will help construction supervisors identify problems and how they occur and learn effective problem-solving techniques. Supervisors will learn how to use the decision making process and acquire skills that will enable them to immediately function more effectively.

- Problems in the construction industry
- Establishing a problem solving environment
- Human performance problems
- The problem identification process
- The decision making process
- Labor costs and subcontractors
- Effective production planning
- Production process improvement
- Project-wide applications
- Risk, emergencies, and crisis situations

Register by Friday, April 18th

Company_______________________________________________________
Attendees___________________________________________________
______________________________________________________________
Contact______________________________________________________
E-Mail Address______________________________________________

Return to John Wilhelm at jwilhelm@ctconstruction.org, or Fax to 860-563-0616, or mail to CCIA, 912 Silas Deane Highway, Wethersfield, CT
For information, contact John Butts at 860-529-6855 or jbutts@ctconstruction.org

**Cancellation Policy:** No refunds for cancellations will be given for cancellations made less than 48 hours prior to training date. Substitution of attendees may be made at any time. AGC reserves the right to cancel the program if a minimum number of registrations are not received. Notice of cancellation will be provided at least 48 hours prior to training date.
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Make Checks Payable to AGC/CT and mail to:
AGC/CT, 912 Silas Deane Highway, Suite 112
Wethersfield, CT 06109

___Member      ___Non-Member

______Total Attendees  $_________Amount Due

Credit Card Authorization

Total Amount Due:  $_________

Credit Card Type:  ___ Visa        ___ MasterCard
___ Discover

Cardholder Name ____________________________
Card Number ________________________________
Expiration Date ___________  Zip Code __________
Card Billing Address __________________________________________
____________________________________________

CVV2 __________
(3 digit number on back of Visa/MC, Discover)

Return registration w/credit card information via fax: 860-563-0616

Please do not e-mail credit card authorization.