



# AGC OF CONNECTICUT Supervisory Training Program



## Unit 3: Problem Solving and Decision Making Two-Day Class, Monday, May 20, and Thursday, May 23, 2013

### STP Participants

STP is the preferred professional development resource for construction supervisors and managers, and is appropriate for anyone on a construction jobsite in a supervisory role from the new supervisor and foreman to the experienced superintendent.



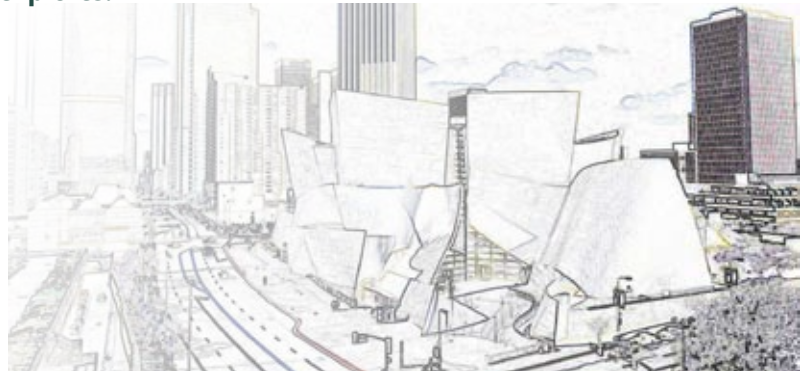
### STP Overview

The STP curriculum is activity-based, with discussions, case histories, problems and exercises. Participants in STP courses draw upon their field experience and learn by interaction with others from all areas of the construction industry.

### Unit 3: Problem Solving and Decision Making

This course will help construction supervisors identify problems and how they occur and learn techniques for solving them in the construction industry. Supervisors will learn how to use the decision making process and the important considerations to take into account. **Unit 3 explores:**

- **Problems in the construction industry**
- **Establishing a problem solving environment**
- **Human performance problems**
- **The problem identification process**
- **The decision making process**
- **Labor costs and subcontractors**
- **Effective production planning**
- **Production process improvement**
- **Project-wide applications**
- **Risk, emergencies, and crisis situations**



**Register by Tuesday, May 14, 2013**

**Company** \_\_\_\_\_

**Attendees** \_\_\_\_\_

**Contact** \_\_\_\_\_

**E-Mail Address** \_\_\_\_\_

**Return to John Wilhelm at [jwilhelm@ctconstruction.org](mailto:jwilhelm@ctconstruction.org),  
or Fax to 860-563-0616, or mail to CCIA, 912 Silas Deane  
Highway, Wethersfield, CT  
For information, contact John Butts at 860-529-6855 or  
[jbutts@ctconstruction.org](mailto:jbutts@ctconstruction.org)**

Dates: Monday, May 20 & Thursday, May 23, 2013  
Time: 8:00 am - 5:00 pm  
Location: CCIA, 912 Silas Deane Highway, Wethersfield, CT  
Instructor: **Jacob Kovel, Ph.D., P.E., Chair. Dept. of  
Manufacturing and Construction Management, Central  
Connecticut State University**

\*Cost: \$500 - CCIA & AGC/CT members,  
*\$425 for each additional employee in member companies*  
\$600 - non-members  
\* Includes 6.35% CT sales tax.

**Cancellation Policy:** No refunds for cancellations will be given for cancellations made less than 48 hours prior to training date. Substitution of attendees may be made at any time. AGC reserves the right to cancel the program if a minimum number of registrations are not received. Notice of cancellation will be provided at least 48 hours prior to training date.

