



Supervisory Training Program

Unit 2: Communication



Unit 2: Communication

Unit 2: Communication

This course presents a body of knowledge and skills that today's construction supervisors need in order to be effective communicators on their job site.

- Effective communication
- Learning to listen
- Carrying on conversations
- Persuasion, negotiation, and confrontation
- Communicating with your crew
- Putting it in writing
- Meetings that work
- Electronic communication
- Improving communication

Instructor: Peter Etzel
Etzel Consulting LLC

Student must attend all sessions for completed certification

Course Dates

***Revised schedule:** Class to start on Jan. 10th (vs Jan. 3rd); and end on Tuesday, Jan. 30th.

Wednesday:

- Jan. 10, 2024
- Jan. 17, 2024
- Jan. 24, 2024

Tuesday:

- Jan. 30, 2024 *

Time

5:00 PM—8:30 PM

Location

CCIA Training Room,
912 Silas Deane Highway,
Suite 112, Wethersfield, CT

Cost

- **\$650/pp** (includes 6.35% CT sales tax)
- **\$575/pp** (for Companies sending 5 or more students)

Register online by December 20, 2023 at:

www.ctconstruction.org/2024STPUnit2



CONTACT: Jean Barlage
Phone: 860-529-6855
Email: jbarlage@ctconstruction.org

A Minimum of 8 Students Must be Enrolled by December 20, 2023. Cancellation Policy: The registration fee is fully refundable up to one week prior to the event. If you do not cancel before this one-week period or do not attend the seminar, the registration fee will not be refunded. Substitutions are encouraged and may be made by calling 860-529-6855.